

Frequently Asked Questions:

The Essential Firewall edition of the Astaro Security Gateway

1. How will Astaro and its partners benefit from this new edition?

The Essential Firewall edition is not a full version of the Astaro Security Gateway and therefore it is not an alternative that spoils business opportunities. It comes with reduced functionality and only covers basic security features.

On the contrary, the Essential Firewall edition will help to create new business opportunities. We will significantly increase our install base having people download and test it for as long as they wish – in contrast to our Free Trial Versions, the use of the Essential Firewall edition is not limited in time. After having successfully used Astaro for a certain time, it is unlikely that any user switches to a solutions provided by a competitor – they are likely to stick to the product they got used to, they gained trust in. Letting people have an edition which is free of charge helps to overcome concerns and objections and later simplifies the selling process. The Essential Firewall edition will also increase the level of awareness in the public as it is the first of its kind.

2. What kind of features are included in the Essential Firewall edition?

The features available in the Essential Firewall editions are just that, essential functions that all businesses need to operate a secure network, like e.g. packet inspection, remote access technologies, logging and reporting functions and backups as well as static routing.

3. What is the difference between the Essential Firewall edition and the trial version of the Astaro Security Gateway?

The Essential Firewall edition is not a special promotion or a trial offer. It offers essential functionalities of the Astaro Security Gateway for free and can be used for an indefinite time. Our different trial offerings all provide the opportunity to test the professional version of the Astaro Security Gateway with all functionalities for 30 days.

4. How is this offering different than the Free Home Use Edition that Astaro offers?

Astaro has always made the software version of the Astaro Security Gateway free for home users. Our goal is to offer professional security for home networks, especially when it comes to protection of family and children and privacy as well

as protection against the theft and misuse of personal data. By giving Astaro customers the possibility to use Astaro solutions also to guard their home networks, we aim to increase their level of loyalty towards us as well as their level of trust. The Home Use Edition can be used for up to 50 IP addresses and is a complete version of the Astaro Security Gateway, offering network, and mail and web security. We follow a zero tolerance policy regarding the misuse of the Astaro Home Use Edition.

In contrast, the Essential Firewall edition is designed specifically for the use in business environments. The Essential Firewall edition includes basic network security functionality only and is not a complete solution like the home use license.

5. How does this offer work? Do companies have to purchase anything else to take advantage of this offer?

Organizations who wish to take advantage of the free Essential Firewall edition do not have to purchase any additional applications or products. Users simply register on our website and then download the Essential Firewall edition as software or virtual appliance.

Here the direct access link for your reference:

Software Version: www.astaro.com/en/essential_firewall

VMware Version: www.astaro.com/en/essential_firewall_vmware